Troubleshooting

The game keeps telling me to enable location services.

- Sometimes the order in which you activate location services and open the game matters. In this case closing the browser, enabling location services and then opening the game up again may fix the issue.

I have enabled location service and opened the game and the game still keeps asking me to enable location services.

- Sometimes a part of the phones Operating System may have become unresponsive. Restarting your phone and trying again may resolve the issue.

The game doesn't seem to work.

 Most modern browsers should be able to run the game, but some have issues, like Samsung Internet for example. We recommend using Google Chrome or Safari.

My game is stuck.

- Network problems can cause the game freeze. If this happens simply reload the game in your browser.